

North Carolina Division of Emergency Management



### New 2008 Hurricane Guides Are Available.

The new 2008 North Carolina Hurricane Guides are available to citizens, governmental and non-profit agencies. The guide offers valuable information on hurricane and overall general emergency preparedness. Sections include emergency supplies kit, road safety, what to do if you evacuate and shelter in place, tips for seniors and the disabled, taking care of your pets, NC Hurricane Evacuation Routes, storm surge and the Saffir-Simpson Hurricane Scale, Atlantic Ocean Hurricane Tracking Chart, a list of the NC County Emergency Coordinator offices and much more. With us being in the middle



of the 2008 hurricane season and September, historically, is the most active month for North Carolina Hurricane landfalls, it is important to make sure you have some to distribute to the general public. If you need some, contact Cory Grier, NCEM Public Outreach at (919) 733-3824 or cgrier@ncem.org

## State Emergency Communication Committee Set To Meet.

The North Carolina State Emergency Communication Committee is scheduled to meet on October 8<sup>th</sup> in Durham, North Carolina. This meeting will discuss current developments to the State's Emergency Alert System (EAS). Discussion topics include current issues surrounding EAS equipment, NOAA/National Weather Service issues, recap of Amber Alerts, status of the Wilmington Digital Signal Conversation, the Federal Integrated Public Alert and Warning System implementation, rewrite of the State EAS Plan, unveiling of the 2009 RMT Schedule and more topics. The SECC consist of all of the radio, television and cable broadcasters in North Carolina that make up the EAS network.



Date: October 8, 2008 Location: Fox 50 TV station 512 South Mangum St. Durham, NC 27701 Time: 10:30am

For more information, contact Cory Grier at (919) 733-3824 or cgrier@ncem.org.

#### Certification Program Extension

The NCEM Certification Committee has extended the expiration date of the "level" program to December 31, 2008 from its original deadline of October 31, 2008. This December 31<sup>st</sup> date is the final date meaning no additional extensions will be granted. When the new certification program was originally approved in March of 2007, individuals had 19 months to complete the level they were working on. Majority of the courses are offered at least once through NCEM sponsorship. In addition to NCEM sponsored courses, many local agencies are sponsoring their own certification courses adding to course redundancy. More information on all courses, state and locally sponsored, can be accessed by going to the NCEM Training and Exercise Calendar (<a href="http://www.nccrimecontrol.org/Index2.cfm?a=000003,000010,000027,000220">http://www.nccrimecontrol.org/Index2.cfm?a=000003,000010,000027,000220</a>). For more information, contact Chris Call at (919) 715-6360 or ccall@ncem.org.



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#### WebEOC Modifications

The NCEM Geospatial Technology Management Section (GTM) has created and modified boards and functions on WebEOC to make it more user friendly. GTM is in the process of adding the hover function to the boards; when you hover your mouse over a particular field, a yellow box will appear with data entry hints. WebEOC users will also notice several of the boards have changed in design to reduce eye strain. Listed below is a brief description of a couple of new and/or modified boards and functionality.

#### **County Summary Response/Recovery**

- 1. Click on the name of each column and it will sort the column in descending order
- 2. Scroll through the entire list of counties rather than paging thru.
- 3. Counties can not modify another County's data.
- 4. RCC and Area Coordinator positions can modify any County's data.
- 5. Printing is much cleaner.

#### **Position Log**

- 1. The Title of the state resource request field name was changed to **Request a state resource**. If you are requesting a resource from State Emergency Management, please choose the option **Request a State Resource**.
- 2. A County field was added. Please input the county name in which the resource will be sent. This will help to update the situational awareness map viewer.

#### Special Needs Registry - At this time in Test Phase by the Counties.

A Special Needs registry was implemented. This board represents a culmination of forms from various counties to capture as many of the medical options as possible.

- 1. State Emergency Management cannot view names nor personal data in the registry. State EM can only view numbers of people in the county with needs.
- 2. Counties can add and modify only their data.
- 3. A Get Map function has been added. By clicking this button, the address will be mapping in Mapquest.

#### **Situational Awareness**

A new map viewer is being put into place to provide situational awareness during exercises and incidents to display impact of an incident on North Carolina, county by county. Data within the County Summary boards and Tasks will auto-populate the map viewer to show county requests, shelters open, counties that have declared states of emergency, etc.

#### **WebEOC Control Panel**

You will notice a new menu titled EM Directory. If you click that menu option, you will see two new boards; one is a County Contact List and the other NCEM Contact List. To access the boards, you will need to open the display view, from there you will be able to either edit or view a record depending on your WebEOC rights.

#### **New Section Created**

A new section has been created in the County Directory to capture County Receiving and Distribution Point (CRDP) information. The 24 hr Operations Center will input information in to this database.

**Special note**: these new and improved WebEOC boards are only as good as the data within them. The data within the County Directory was imported from the Contacts database in EM2000. Some information may need to be updated. For more information, contact Carla Woodlief (919) 715-5711, ext 115, <a href="mailto:Cwoodlief@ncem.org">Cwoodlief@ncem.org</a> or Greg Welker (919) 733-9534, <a href="mailto:Gwelker@ncem.org">Gwelker@ncem.org</a>.



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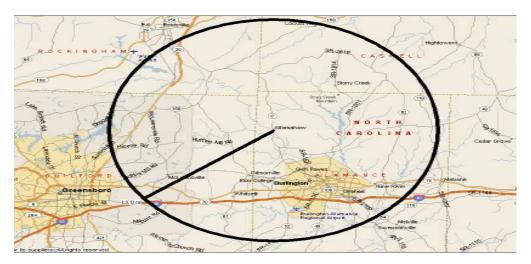


## **VIPER Site Activations**

Voice Interoperability Plan for Emergency Responders (VIPER) is a way for first responders and public safety officials to communicate with one another on a single radio system. When in place, interoperable communications will benefit all public safety agencies when dealing with daily emergency calls and large scale disasters. For more information on VIPER, contact Captain Alan Melvin, NC State Highway Patrol at (919) 662-4440 or <a href="mailto:amelvin@ncshp.org">amelvin@ncshp.org</a>

The following VIPER sites have been established and are now operational:

Location (City/County)	Date Activated	VIPER Site Made Possible Through
Altamahaw / Alamance County	August 14, 2008	Partnership with Alamance County & Time Warner Cable
		Company



Note: maps are not exact and are to be used as general reference.



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# -Special Mentioning-

## Joshua Creighton Is Named Acting EM Coordinator for Wake County.

Joshua Creighton has been named acting Emergency Management Coordinator for Wake County. Joshua may be contact at (919) 856-6485 or <a href="mailto:joshua.creighton@co.wake.nc.us">joshua.creighton@co.wake.nc.us</a>

# David Humphrey Honored For His Hard Work

On August 11<sup>th</sup>, Dare County presented NCEM Area One Coordinator David Humphrey the Chairman's Award in appreciation of his work in Dare County as their Area Coordinator. The Chairman's Award is presented to individuals who demonstrate distinguished service to the community.



#### Felicia Pyle Receives Her Administrative Professionals Certification.

NCEM Information and Planning's Felicia Pyle has received her Administrative Professionals certificate after completing a 22-week program. The program helps participants manage the demands the demands of their job and helps to keep their skills updated with the changing technology. Only 20-participants are accepted into this competitive course. Program objectives are developing communication strategies for presenting a positive, professional, and self-confident image. Designing and preparing documents using the most updated versions of Microsoft Word, Excel and PowerPoint. Prioritizing and organizing work for results. Using proven customer service skills to build strong relationships with both internal and external customers. Learn techniques for managing conflict and challenging relationships. Using an effective process for planning, setting up, and following through on meetings and conferences. Demonstrating proper grammar, punctuation and spelling skills. Managing personal growth and development through a proven career development process. Felicia may be contact at (919) 715-4406 or fpyle@ncem.org.

## Tim Johnson moves to NCEM Human Services

Tim Johnson, formerly of NCEM's Public Assistance Section accepted the position of Assistant Manager in Human Services. Tim will be responsible for statewide capacity building that supports mass care, public health and animal welfare. Tim can be reached at (919) 715-4077 or tjohnson@ncem.org.

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